

ATM TECHNICIAN

Spark ATM Systems is South Africa's premier ATM deployer selling, installing and maintaining ATMs in a broad range of retail, leisure and hospitality locations across South Africa.

Due to our continued growth, the position of **ATM Field Technician** exists in **MTHATHA** and surrounding regions of the **EASTERN CAPE** for a qualified individual, who can install, maintain and repair our ATMs.

RESPONSIBILITIES

- Commissioning and preparation of ATMs for installation
- Physical installation of ATMs at merchant site
- Installation of related signage at site
- Managing parts and components boot stock
- Ongoing maintenance of ATMs including servicing and preventative maintenance
- Travel within South Africa to perform servicing, installations and repairs
- Dealing with, and training customers telephonically and in-person
- Conducting merchant and internal training sessions
- Pursuing and referring sales leads on behalf of the company
- Preparing operational and technical reports on an ongoing basis

PROFESSIONAL REQUIREMENTS

- National Diploma in Electrical Engineering advantageous (S3 and S4 a benefit)
- International A+ Certification required (preferably Comptia not local version)
- Preferably prior experience in ATM field technical work
- Proven ability in a similar technical role in one of the following industries essential: banking self-service products, office automation industry, alarm and fire systems.
- Fully computer literate (including MS Windows, Word, Excel, Outlook & Internet Explorer)
- Fluent in English (other South African languages a benefit)
- A valid code 08 manual drivers license
- A reliable bakkie/van in good working good condition with a waterproof canopy is essential
- Own laptop with internet and contract cell a benefit

COMPETENCIES

- Must possess people skills and a personal style that will establish credibility with internal and external customers alike
- Possess strong verbal and written communications skills
- Able to think-out-the-box and generate new ideas
- Be responsible, self-disciplined, reliable, systematic, and have a high degree of personal integrity
- Follow procedures and have a structured approach to problem-solving
- Be organised and motivated and able to manage own time effectively and respond positively to different situations.

THE COMPANY OFFERS THE FOLLOWING

- Competitive salary (including car allowance and cellphone allowance)
- Tailored incentive scheme designed to financially reward job performance
- A challenging, rewarding and fun work environment
- Full product knowledge training will be provided



Interested parties should email a concise CV with subject line TECHEC0613 and a covering letter outlining why you feel you are suited to this position to jobs@sparkatm.co.za.

If you do not hear from us within 14 days from date of application, please regard your application as unsuccessful. Only short-listed candidates will be contacted.

For more information visit www.sparkatm.co.za.