

JOB SPECIFICATION – ATM TECHNICIAN

Spark ATM Systems is South Africa's premier ATM deployer selling, installing and maintaining ATMs in a broad range of retail, leisure and hospitality locations across South Africa. In addition to hosting an ATM and receiving all the related benefits, the location also gets a share of the transaction revenue. The company is at the forefront of revolutionising the South African ATM industry by offering consumers access to their cash in a safe, friendly and convenient location.

Just as we focus on our customers, we also want to see our own people happy and inspired. Our ongoing comprehensive industry training, personal development programs, empowering company culture and philosophies has ensured that we continue to attract and retain top talent to fuel our 40%+ annual growth rate.

Due to our continued growth, the position of **ATM Technician** exists in **KwaZulu Natal** for a qualified individual who wants to be part of a dynamic work environment.

JOB DESCRIPTION

- Commissioning and preparation of ATMs for installation
- Installation of ATM at merchant site
- Repair bench diagnosing, checking and repairing activities
- Installation of related electrical and other signage at site
- Managing parts and components stock at warehouse
- Ongoing repairs and preventative maintenance of installed ATMs
- Dealing with customers telephonically and in person
- Conducting merchant and internal training sessions
- Pursuing and referring sales leads on behalf of the company
- Preparing operational and technical reports on an ongoing basis

REQUIREMENTS – PROFESSIONAL

- National Diploma in Electrical Engineering advantageous (S3 and S4 a benefit)
- International A+ Certification required (preferably Comptia not local version)
- Preferably prior experience in ATM field technical work
- Proven ability in a similar technical role in one of the following industries essential: banking self-service products, office automation industry, alarm and fire systems.
- Fully computer literate (including MS Windows, Word, Excel, Outlook & Internet Explorer)
- Fluent in English (other South African languages a benefit)
- A valid code 08 manual drivers license
- A reliable bakkie/van in good working good condition with a waterproof canopy is essential
- Own laptop with internet and contract cell a benefit

REQUIREMENTS – PERSONAL

- Have a passion for excellence in all aspects of career
- Must possess people skills and a personal style that will establish credibility with internal and external customers alike
- Possess strong verbal and written communications skills
- Able to think-out-the-box and generate new ideas
- Be responsible, self-disciplined, reliable, systematic, and have a high degree of personal integrity
- Follow procedures and have a structured approach to problem-solving
- Be organised and motivated and able to manage own time effectively and respond positively to different situations.

THE COMPANY OFFERS THE FOLLOWING

- Competitive salary (including car allowance and cellphone allowance)
- Tailored incentive scheme designed to financially reward job performance
- A challenging, rewarding and fun work environment
- Full product knowledge training will be provided

Interested parties should email a concise CV (in MS Word format) with subject line: TECHEXE0112 and a covering letter outlining why you feel you are suited to this position to jobs@sparkatm.co.za. Please include 2 suitable references and indicate your current/previous salary package.

Please note: Emails will not be acknowledged. If you do not hear from us within 14 days from date of application, please regard your application as unsuccessful. Only short-listed candidates will be contacted.

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